

# Terms & Conditions

By working with me on your WordPress project, you agree to the following terms and conditions. These are in place to ensure a smooth, transparent, and efficient working relationship.

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## 1. Project Timeline

- **Landing Page / Single Page Site:** Delivered within **1 business day**.
- **Small/Medium Business Website (up to 7 pages):** Delivered within **4 to 5 business days**.
- **eCommerce Website / Online Store:** Delivered within **7 business days**.
- **Maintenance Services** (such as backup, restore, or bug fixing): Delivered within **24 hours**.

### Note:

- Delivery time **starts only after** receiving your **domain, hosting/cPanel access, and basic business information**.
  - If you fail to provide your own content (text, images, logo, etc.), I will use **placeholder (dummy) content**, and the project will be **delivered within the promised timeline**.
  - Content replacement can be requested later as part of **technical support or revision** if needed.
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## 2. Client Responsibilities

- You are responsible for providing all necessary content, branding assets, and project information on time.
  - Failure to submit required content or details **within 7 days** will result in the project being **marked as delivered** using available or placeholder content.
  - Communication delays from the client's side will not extend the promised delivery time.
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## 3. Revisions and Support

- **Unlimited revisions** are available **within the original project scope**.
- I provide **1-month free technical support** after the project is delivered. This includes:
  - Bug fixes
  - Minor content or text edits
  - Performance or basic UI adjustments

- **Major changes**, such as adding new pages, redesigning layouts, or introducing new features/functions, will require **additional charges**.
  - Technical support **does not cover** future redesigns, new feature development, or third-party service issues beyond my control.
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#### 4. Payments

- A **25% upfront payment** is required to start any project.
  - Remaining payment must be made before the final delivery or full access is handed over.
  - Accepted payment methods: (Specify your preferred methods like Bank Transfer, bKash, Rocket, Nagad, Payoneer, etc.)
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#### 5. Delivery & Final Handover

- Upon final payment, you will receive:
    - Website files (if requested)
    - Admin login credentials
    - Any custom documentation (if included in your package)
  - Projects hosted on your server will be deployed by me, if access is provided.
  - I am not responsible for any issues caused by future changes made by you or a third party.
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#### 6. Communication

- Clear and timely communication is expected from both parties.
  - Project progress and updates will be shared via your preferred communication method (Email, WhatsApp, Messenger, Call etc.).
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#### 7. Project Cancellation & Refund Policy

- If the project is canceled before any actual work begins, a **partial refund** may be considered.
  - Once work has started, **no full refund** will be provided under any circumstances.
  - If I fail to deliver without proper cause, a refund may be negotiated.
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## 8. Intellectual Property Rights

- Once the full payment is made, all rights to the design, structure, and website content will belong to you.
  - I retain the right to showcase the completed work in my portfolio unless you request otherwise.
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## 9. Third-Party Plugins or Tools

- Any **premium plugins, themes, or tools** required for your project will be **billed separately**, unless provided by you.
  - I may use **GPL-licensed themes or plugins** (which are legal under the GNU General Public License). I can provide some GPL tools I own.
  - While I scan GPL tools for viruses or malicious code before use, **I am not responsible** for issues that may occur in the long term.
  - **Use GPL tools at your own risk.** It is highly recommended to use **official licensed versions** for long-term safety and support.
  - I will always inform you before using **any paid or GPL-based tools**.
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If you want me to help you format this into a nice PDF or website text, just say the word!