

Terms & Conditions

By working with me on your WordPress project, you agree to the following terms and conditions. These are in place to ensure a smooth, transparent, and efficient working relationship.

1. Project Timeline

- **Landing Page / Single Page Site:** Delivered within **1 business day**.
- **Small/Medium Business Website (up to 7 pages):** Delivered within **4 to 5 business days**.
- **eCommerce Website / Online Store:** Delivered within **7 business days**.
- **Maintenance Services** (such as backup, restore, or bug fixing): Delivered within **24 hours**.

Note:

- Delivery time **starts only after** receiving your **domain, hosting/cPanel access, and basic business information**.
 - If you fail to provide your own content (text, images, logo, etc.), I will use **placeholder (dummy) content**, and the project will be **delivered within the promised timeline**.
 - Content replacement can be requested later as part of **technical support or revision** if needed.
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2. Client Responsibilities

- You are responsible for providing all necessary content, branding assets, and project information on time.
 - Failure to submit required content or details **within 7 days** will result in the project being **marked as delivered** using available or placeholder content.
 - Communication delays from the client's side will not extend the promised delivery time.
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3. Revisions and Support

- **Unlimited revisions** are available **within the original project scope**.
- I provide **1-month free technical support** after the project is delivered. This includes:
 - Bug fixes
 - Minor content or text edits
 - Performance or basic UI adjustments

- **Major changes**, such as adding new pages, redesigning layouts, or introducing new features/functions, will require **additional charges**.
 - Technical support **does not cover** future redesigns, new feature development, or third-party service issues beyond my control.
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4. Payments

- A **25% upfront payment** is required to start any project.
 - Remaining payment must be made before the final delivery or full access is handed over.
 - Accepted payment methods: (Specify your preferred methods like Bank Transfer, bKash, Rocket, Nagad, Payoneer, etc.)
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5. Delivery & Final Handover

- Upon final payment, you will receive:
 - Website files (if requested)
 - Admin login credentials
 - Any custom documentation (if included in your package)
 - Projects hosted on your server will be deployed by me, if access is provided.
 - I am not responsible for any issues caused by future changes made by you or a third party.
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6. Communication

- Clear and timely communication is expected from both parties.
 - Project progress and updates will be shared via your preferred communication method (Email, WhatsApp, Messenger, Call etc.).
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7. Project Cancellation & Refund Policy

- If the project is canceled before any actual work begins, a **partial refund** may be considered.
 - Once work has started, **no full refund** will be provided under any circumstances.
 - If I fail to deliver without proper cause, a refund may be negotiated.
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8. Intellectual Property Rights

- Once the full payment is made, all rights to the design, structure, and website content will belong to you.
 - I retain the right to showcase the completed work in my portfolio unless you request otherwise.
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9. Third-Party Plugins or Tools

- Any **premium plugins, themes, or tools** required for your project will be **billed separately**, unless provided by you.
 - I may use **GPL-licensed themes or plugins** (which are legal under the GNU General Public License). I can provide some GPL tools I own.
 - While I scan GPL tools for viruses or malicious code before use, **I am not responsible** for issues that may occur in the long term.
 - **Use GPL tools at your own risk.** It is highly recommended to use **official licensed versions** for long-term safety and support.
 - I will always inform you before using **any paid or GPL-based tools**.
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For any questions, please don't hesitate to reach out.